

HOW TO JOIN A CISCO WEBEX EVENT

If you haven't used Cisco Webex Events before, your experience will be quite different to other popular virtual meeting systems such as Zoom or Skype.

You **won't be able to see yourself or chat to the presenters directly**, as we have set all attendees on mute to minimise background noise and optimise the experience for you.

While we can't see you, **we encourage you to ask questions via the Q&A section**. For those on a **computer**, the Q&A section is on the right-hand side of your screen located beside the video window. For those on a **mobile device**, this is via the button with three dots on it.

If this is your first time participating in one of our seminars or if you have trouble accessing the event, we have put together some easy steps for you to follow. Please allow **at least 5 minutes prior** to the official start of the seminar to follow the log in process.

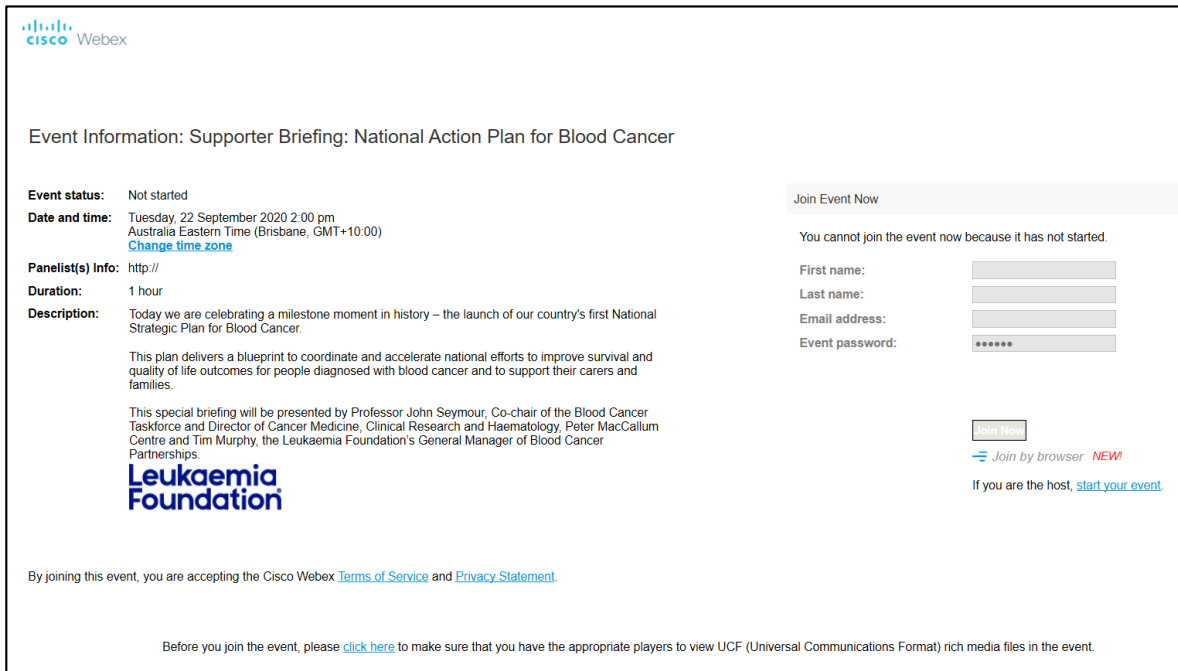
COMPUTER / PC INSTRUCTIONS

1. Upon **clicking on the link**, similar to below as **included within your registration confirmation and follow-up reminders**, you will be asked to **enter your name, email address and the event password** (also within the registration confirmation and follow-up reminders) before you can enter the event.

Join seminar here!

2. If you've never used Cisco Webex previously, you may be prompted to add Webex to Chrome. Select the 'run a temporary application' option from the bottom of the screen.

- You will be redirected to a login page, similar to below -



Event Information: Supporter Briefing: National Action Plan for Blood Cancer

Event status: Not started

Date and time: Tuesday, 22 September 2020 2:00 pm
Australia Eastern Time (Brisbane, GMT+10:00)
[Change time zone](#)

Panelist(s) Info: <http://>

Duration: 1 hour

Description: Today we are celebrating a milestone moment in history – the launch of our country's first National Strategic Plan for Blood Cancer.

This plan delivers a blueprint to coordinate and accelerate national efforts to improve survival and quality of life outcomes for people diagnosed with blood cancer and to support their carers and families.

This special briefing will be presented by Professor John Seymour, Co-chair of the Blood Cancer Taskforce and Director of Cancer Medicine, Clinical Research and Haematology, Peter MacCallum Centre and Tim Murphy, the Leukaemia Foundation's General Manager of Blood Cancer Partnerships.

Leukaemia Foundation

By joining this event, you are accepting the Cisco Webex [Terms of Service](#) and [Privacy Statement](#).

Before you join the event, please [click here](#) to make sure that you have the appropriate players to view UCF (Universal Communications Format) rich media files in the event.

Join Event Now

You cannot join the event now because it has not started.

First name:

Last name:

Email address:

Event password:

Join Now

[Join by browser](#) **NEW!**

If you are the host, [start your event](#)

- In the “Join Event Now” section on the right-hand side, enter your details: first name, last name, email address and the **event password** (again, as referenced within your registration confirmation and follow-up reminders), and click ‘Join Now’.

MOBILE DEVICE INSTRUCTIONS (Webex APP installed)

- If you are attending via a mobile device like a smart phone or a tablet, and have **previously installed the CISCO WEBEX Meeting APP**, you will be directed to your CISCO WEBEX Meeting APP.
- Click ‘Join via installed APP’ (or similar messaging). Once the APP has opened, you will be directed to enter your name and **event password** and click ‘JOIN’.

MOBILE DEVICE INSTRUCTIONS (Webex APP not installed)

- If you are attending via a mobile device and **have not used CISCO WEBEX Meetings APP previously**, you will be directed to download the APP. Click ‘Download’ to add this FREE APP to your device.
- Once downloaded, click ‘Open’. You may need to ‘accept’ video and audio options.
- When prompted enter your name, email address and the **event password** and click ‘JOIN’. It may take a few seconds for the meeting to first load.

PLEASE NOTE: Do not swipe or click ‘audio-only’ mode upon entry, as this will result in your not having any video for the event. Click away from this option to make it disappear.

If you have trouble logging into the seminar using the link provided, you can also log in to the meeting using the **event number/access code and password** (included within the registration confirmation and reminder emails) on the CISCO WEBEX APP.

If you are unable to access the meeting on your first attempt, we encourage you to close your internet browser or mobile device app and attempt logging in again. We've found this has helped us and others.

[Use this link for more general information on joining a Webex meeting.](#)

If after following these steps, you are still having trouble logging into the seminar, contact **Julia Eyles on (07) 3318 4448**. Providing feedback will help us to improve everyone's experience in future seminars.

All events will begin on time. If you join the event prior to the starting time, you may see a holding screen or blank screen.

Please note – if you miss the seminar for any reason, we record all seminars and share the content in communications within a week following the event, so you won't miss out.